eLo
EXPANDING
LEARNING
OPPORTUNITIES

What Types of Supports Does the eLo Program Offer?

Teacher Provided Supports

Support	Description
1:1 Tutoring	Teachers are available to work with students through email, instant chat, phone, or video conferencing.
Authentic Feedback	Teachers provide proactive, timely and specific feedback in a variety of mediums. Teachers respond to student requests within 24 hours.
Community of Learners	Teachers create a learning environment that prevents students from a feeling of isolation built with care, integrity, respect, trust, and collaborations among all learners.
Content	Teachers deliver quality content aligned to national standards that is relevant, varied, and generates multiple interactions.
Course Orientation	Before students may begin exploring content; they must complete a series of activities helping them become acclimated with the instructor's expectations, policies, calendar, and overall course environment.
Getting to Know You Activity	To build a community of learners, teachers require students to get to know one another through an engaging week one activity
Student Social Forum	Each course contains a non-threatening, collaborative space for learners to interact with one another sharing their interests, hobbies, passions, and ask for course feedback from their peers.
User Analytics	Teachers use data analytics to monitor the progress of their students. Analytics help teachers identify students who need to spend more time on the course while also allowing teachers to adjust instruction per student needs.
Weekly Reminders	Teachers send their students weekly reminders about upcoming assignments, due dates, and other tips.
Welcome Letter	Teachers distribute an opening letter to students before the course begins.
Welcome Video	Teachers post a video during week one introducing themselves to their students illustrating their interests, hobbies, passions, and credentials.

eLo and School Provided Supports

Support	Description
Campus Resources	Students have access to all the resources that exist on their campus: math, media, and writing centers, counseling and social supports among others.
Course Design	Courses reflect a consistent, simple, and intuitive format to help learners' gain confidence learning online. Regardless of the teacher or course assigned, each class contains a consistent course landing page. A course landing page is the home screen of the course and the first screen a learner views after logging in. Our landing page is broken into four sections: About your teacher, About your course, Your course materials, and Your course content.
Online Learning Orientation	Before students may access their course content; they must complete a series of orientation activities helping them become acclimated to learning in the online environment.
Online Readiness Assessment Survey	Students complete an online readiness assessment survey during week one. The survey informs students with their strengths and weaknesses respective of the online environment. The eLo office and teachers apply the information by taking proactive steps to support the students.
Registration Assistance	Students may consult their counselor to help determine if the online environment is the proper fit. Students may enroll in a course during their school's regular registration process.
Semi-Monthly Watch List	Twice per month the eLo office sends counselors the list of students who have grades below 65% or who have not accessed their course within seven days. Counselors reach out to students to see how we may better support the student on the list.
Technical Support Help Desk	Students have access to a full-time technical support specialist through email, instant chat, phone, or video conferencing. Students have access to a series of self-help, just-in-time tools to troubleshoot technology issues.

Learner Supports

Support	Description
Organization Templates	Students have access to self-help organizers such as a time management and daily routine visual chart to assist them while they learn to learn online.
Advice from Former Students	Students have access to insight and tips from former online learners.
Communication Tools	Students have access to a wide variety of tools to communicate with their instructor and peers.
Calendar	Students have access to an online calendar to manage and organize their workload.
Parent	We encourage parents to check-in and support their child serving as an extra layer of support. Parents may find tips on the "Parent" tab of the eLo website.